



Answer the questions your management reports can't — *where the money goes, and why.*

The objective is to identify opportunities with a clear financial value — so any investment in improvement can be assessed against the value it could release.

The challenge isn't whether you have the data, it's whether you're using the data you have to explain process performance.

As Nutra Food Ingredients grows, more warehouses, products, blending and repacking create complexity faster than they create visibility. Many of the answers already sit in your systems — the opportunity is using that data to show where cost, capacity and working capital are being lost, and what it is worth. TOCH doesn't replace your systems. We reconstruct what actually happens — from customer order through to cash, and from raw material receipt through processing, quality release and shipment — and translate the most significant delays, exceptions and workarounds into financial impact.

ONE

Where is the money going?

TWO

Why is it happening?

THREE

How much is it costing?

FOUR

What should we change first?

WHERE WE LOOK

Supply chain leakage

Where inventory is created, trapped or moved unnecessarily across locations — and how supplier, quality and inbound delays impact customer service.

Capacity leakage

Before adding people or equipment, how much blending and repacking capacity may be lost to waiting, changeovers, material availability and quality holds.

Quality and traceability

How long material waits for testing, certificates and release — and whether the available data supports end-to-end lot traceability from supplier to customer.

AI readiness

Where AI could make a measurable difference in the end-to-end process — and how to measure whether it actually improves performance.

HOW WE START

A focused engagement of a few weeks: we use the data you already have to reconstruct a selected end-to-end process, and identify where time, cost or capacity is being lost — and what is driving it. Senior consultants, process intelligence, and human judgement behind every finding.



Gary Chitan

FOUNDER, TOCH CONSULTING

Gary has helped global organisations turn process transparency into measurable financial improvements — through structured analysis, ERP process optimisation and value-led transformation.

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